

1 7. The specific circumstance in which we were able to reproduce the
2 issue was to open Main Case View on any case, for which there was already at
3 least one request that had reached the releasable milestone.

4 8. The application would temporarily store a RepID from a request
5 that was released, such that when the user performed the Batch Update function
6 and updated a batch of requests to their releasable milestone, the application
7 would place the temporarily-stored RepID in the reviewer field in the database
8 instead of the RepID of the person performing the update.

9 9. The correct RepID was stored in the released milestone rep field,
10 but the incorrect RepID was stored in the reviewer field.

11 10. The temporary file was cleared each time the application was
12 closed, so this situation did not arise for every request.

13 11. The discrepancy can be located by searching the database for
14 inconsistency between the staff member who performed the tech/admin review
15 and the staff member who displayed on the releasable milestone for the request.

16 12. This discrepancy was not pervasive to every report generated by
17 the LIMS-plus application, as the user would have had to follow a very specific
18 sequence of events to trigger the incorrect behavior.

19 13. JusticeTrax had been made aware of the issue by Phoenix Police
20 Department and other customers and started taking steps towards resolving it
21 immediately.

22

23

24

